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ELECTRONICALLY FILED

Tuesday, May 10, 2022

TR2236568

ALABAMA PUBLIC SERVICE COMMISSION

WALTER L. THOMAS, JR., SECRETARY

May 10, 2022

Walter Thomas, Secretary

Alabama Public Service Commission

RSA Union Building, Suite 850

100 North Union

Montgomery, Alabama 36104

RE: National Telephone of Alabama, Inc.

Dear Mr. Thomas:

I have enclosed the tariff sheets on behalf of National Telephone of Alabama, Inc. These tariff pages reflect the changes made to the directories section of Section 8 in the tariff.

The following tariff pages are enclosed:

Section 8 1st Revised Sheet 38

Section 8 1st Revised Sheet 39

Please accept this filing with a proposed effective date of July 1, 2022. I appreciate you bringing this to the attention of the Alabama Public Service Commission.

If you should have questions, please do not hesitate to contact me at 601-354-9070.

Sincerely,

Lisa Wigington

Vice President of Strategic Operations

Enclosures (2)

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955 Second Street
P.O. Box 249
Cherokee, AL 35616

P

256.359.4321

F

256.359.6410

W

www.tec.com

S8. GENERAL RULES AND REGULATIONS**S8.5 Obligation and Liability of the Company (Continued)****F. Directories**

1. It is the policy of the Company to publish a telephone directory electronically every eighteen (18) months. The directory will be available on www.TEC.com and can be downloaded and printed by the customer or printed by the company upon request. The Company issues directories to assist in furnishing prompt and efficient service and it does not guarantee to its customers correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings. The Company's liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Directory Assistance Operator" shall be limited to direct damages, which shall not exceed the greater of total charges applicable to the directory listing for one (1) year, or the then current term of the agreement. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues, after notice to the Company by the subscriber. In the case of additional or extra listings for which a charge is made, the liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues to occur. The Company will not be a party to controversies arising between customers or others as a result of listings published in its directories.

Telephone directories are provided by the Telephone Company on the following basis:

- a. An electronic downloadable copy is furnished on the company website (www.TEC.com) for each Local Exchange Service access line at no charge.
- b. A copy may be downloaded and printed at the local business office upon customer request.

GENERAL SUBSCRIBER SERVICES TARIFF

National Telephone of Alabama, Inc.
dba/Cherokee Telephone Company

Section 8
1st Revised Sheet 39
Cancels Sheet 39

S8. GENERAL RULES AND REGULATIONS

S8.5 Obligation and Liability of the Company (Continued)

F. Directories (Continued)

2. Misuse of Directory Assistance Service

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The Company may limit or refuse the use of Directory Assistance to obtain a subscriber's listed name, address or telephone number for any purpose other than to facilitate the making of a telephone call.

Issue Date: 5/10/22
Issued By: Lisa Wigington

Effective Date: 7/1/22

Docket No.:

Title: Vice President